

The International Association of Coaches, Therapists & Mentors (IACTM) Code of Ethics

All IACTM accredited, Coaches, Therapists, Mentors, Supervisors and Trainers must agree to the points below.

- 1.** I will always act ethically and respectfully to support the professional relationship with my client/student.
- 2.** I will take great care in creating a positive and professional environment which respects the client/student and their personal values.
- 3.** I will honour all points stated in any verbal and/or contractual agreement, which has been agreed upon by my client/student and I. I will ensure that, prior to or at the initial session, my client/student understands the nature of my work, the bounds of confidentiality, financial arrangements and other terms of any agreement between them and I.
- 4.** If I am expected to provide feedback or a progress report to the commissioner of my services, where this commissioner is not my direct client/student, I will always remain honest and never disclose private matters which have been expressed to me in confidentiality by my direct client/student.
- 5.** I will protect the confidentiality of my clients/students, unless it is legally imperative that I make a disclosure or have been given written permission to do so. If I find myself in a situation, in which I clearly do not have the skills appropriate for the situation, I will bring closure to the situation and make an appropriate referral.
- 6.** I will at all times strive to recognize personal issues that may impair, conflict or interfere with my performance or my professional relationships. Whenever the facts and circumstances necessitate, I will promptly seek professional assistance and determine the action to be taken, including whether it is appropriate to suspend or terminate my professional relationship(s).
- 7.** I will accurately identify my qualifications, expertise and experience as a Coach, Therapist, Mentor, Supervisor or Trainer.
- 8.** I will do my best to ensure that my client/student leaves in a resourceful and alert state at the end of each session.
- 9.** I will be responsible for setting clear, appropriate, and culturally sensitive boundaries that govern any physical contact that I may have with my clients/students.
- 10.** If I believe the client/student would be better served by another Coach, Therapist, Mentor, Supervisor, Trainer, or by another resource, I will encourage the client/student to make a change.
- 11.** I will respect the client's/student's right to terminate the session/program at any point during the process. I will be alert to indications that the client/student is no longer benefiting from the session/program/training.
- 12.** I will do my best to model and integrate the knowledge that everyone has their own best answers to any of life's challenges within them.
- 13.** I promise that as either an IACTM Accredited Coach, Therapist, Mentor, Supervisor or Trainer, I meet all the criteria for accreditation as laid out on the relevant membership web-page.

My signature below represents that I am in agreement with all 13 points above and that I am committed to their implementation in my work.

Name:

Signature:

Date: